



Complete Incident Management

From minor to major, from minimal impact to dramatic, incidents are an unavoidable component of doing business. Traditionally, this involved paper reports filled out, transferred, filed, and actioned upon by hand. These processes take up valuable space and time, not only in terms of paper storage and resolution efficiency, but in the human error inevitably inherent in pen and paper.

UltraNova is more than just robust incident management software, it's **smart** incident management, designed to handle all aspects of incident management from the ground up. UltraNova handles incident reports, dispatching, and analysis electronically, filtering reports through in-depth user-defined security trees, automatically alerting appropriate staff.

Modular and Centralized

UltraNova's expertly designed, award winning incident management solution includes modular software, every component tying into a centralized SQL database. Logged incidents are automatically categorized and actionable, tying directly into dispatching and deployment. UltraNova collects metrics and makes patterns clear, collecting vital intelligence that allows your organization to be proactive in handling and preventing future incidents. This all happens electronically, abandoning inefficient paper trails and vastly reducing costly human error.

Modern, Effective, Green

The benefits are many and clear: paper trails eliminated, environmental footprints dramatically reduced, and the impact of human error in your organization's incident management plan is minimized; data is entered once at the beginning of the process and electronically carried over as required.

UltraNova continuously garners numerous industry awards and countless positive testimonials from satisfied clients. Visit us at carlosfaro.com for a free information package and consultation.